Intermediate Training Workshop Report

WP3.2.1

Event	Intermediate Training Workshop
Type of event	Workshop
Venue	ALQUDS OPEN UNIVERSITY January 15-16, 2018 PALESTINE TECHNICAL UNIVERSITY January 17, 2018 The Islamic University of Gaza (via Video Conference)
Date	15/01/2018 - 17/01/2018
Organizer	PTUK, IUG, QOU
Document version and date	V.01 10/02/2018
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1 Introduction

The Intermediate training of trainers workshop was conducted at ALQUDS OPEN UNIVERSITY (Ramallah), and at PALESTINE TECHNICAL UNIVERSITY (Tulkarm) in the period January 15-17 2018. The workshop was attended by 68 participants from partner PS HEIs, non-partner PS HEIs, the AQAC, and the MoHE. The details of the participants are available here:

https://docs.google.com/document/d/1suVyP_QlV6NYUvLP3vyOrTx5HfqGgPMI1iEp0UyNe_8/edit?usp=sharing

2 Training Program

Day 1: Monday January 15, 2018 – AlQuds Open University – Al Bireh Video Conference Room, 4th Floor, Behind Plaza Mall	
Time	Topic
9.00 - 09.15	**Welcome** • Prof. Dr. Samir Najdi (QOU Vice President for Academic Affairs) • Dr. Basri Saleh (MoHE) • Dr. Nedal Jayousi (Erasmus+ NEO)
9.15 - 09.30	**ROMOR Introduction:** • DR. Yousef Abu-Zir
09.30 - 10.30	**Research workflows and system integration:** • Dr. Joy Davidson, University of Glasgow • Dr. Tomasz Miksa, Technical University of Vienna
10.30 - 10.45	Coffee break
10.45 - 12.30	**Research workflows and system integration – group work:** • Led by Dr. Tomasz Miksa, Technical University of Vienna
12.30 - 13.30	Lunch
13.30 - 14.45	**Policies – group work:** • Led by Dr. Tomasz Miksa, Technical University of Vienna
14.45 - 15.00	Coffee break
15.00 - 15.45	**Customising DMPonline:** • Dr. Joy Davidson, University of Glasgow
15.45 - 16.00	**Wrap-up and conclusion of the day:** • Prof. Andreas Rauber, Technical University of Vienna

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Day 2: Tuesday January 16, 2018 – AlQuds Open University – Al Bireh Video Conference Room, 4th Floor, Behind Plaza Mall	
Time	Topic
9.00 - 9.30	**Business and Sustainability Planning – joint session:** • Presentations of completed Business Model Canvases (BMC) from each university (10 minutes each) • Discussion and feedback
9.30 - 10.30	**Business and Sustainability Planning – detailed feedback with each PS HEI team** • AlQuds Open University • Birzeit University
10.30 - 11.00	Coffee break
11.00 - 12.00	**Implementation plan – group work:** • Led by Dr. Joy Davidson, University of Glasgow
12.00 - 13.00	Lunch
13.00 - 14.35	**Invited talks:** • "Research, Education, and Conservation in Developing Countries in a Networked Global Ecosystem", Prof Mazin Qumsiyeh **–** Bethlehem University • "Vision of Research Support/Management as an Integral Part of Academic Work at PS HEIs", Professor Mohammed M. Al-Subu **–** MoHE • "Introducing The Scientific Research and Development Unit at the Palestinian Ministry of Higher Education", Dr Ahmad Othman **–** MoHE
14.35 - 14.45	Coffee break
14.45 - 15.15	**Closing:** Summary of the workshop and planned next actions • Prof. Andreas Rauber, Technical University of Vienna

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Day 3: Wednesday January 17, 2018 – Palestine Technical University (PTUK) – Tulkarm Room E014 - Ground Floor - Kadoorie (2) Building	
Time	**Topic**
9.00 - 09.10	**Welcome:** • Prof. Mutamed khatib (PTUK Vice President for Academic Affairs)
9.10 - 09.30	**ROMOR Introduction:** • Dr. Nael Salman
9.30 - 10.30	**Business and Sustainability Planning:** • Presentation of the completed Business Model Canvas (BMC) by PTUK team • Feedback and discussion
10.30 - 10.45	Coffee break
10.45 - 12.00	**Policies – group work:** • Led by Dr. Tomasz Miksa, Technical University of Vienna
12.00 - 13.15	Lunch
13.15 - 14.45	**Data Management Plans (DMP) overview:** • Dr. Tomasz Miksa, Technical University of Vienna **DMP practical activity:** • Dr. Joy Davidson, University of Glasgow
14.45 - 15.00	Coffee break
15.00 - 16.00	**Institutional Repository Software – Testing and Comparison** • Dr. Iyad Alagha, The Islamic University of Gaza **Repositories and infrastructure planning:** • Led by Prof. Andreas Rauber, Technical University of Vienna
16.00 - 16.15	**Closing – Summary of the workshop and planned next actions:** • Dr. Joy Davidson, University of Glasgow

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3   Training Material

- The video recording from the event can be accessed at:
  ?
- The slides and reference materials are now available in the Presentations Folder

   https://drive.google.com/open?id=1g2IepEyLzmSSHaSea-Pjoq9lEceQNsub

4   Workshop Evaluation Summary

ROMOR Intermediate Training Workshop: Post-workshop questionnaire

The Intermediate Training Workshops were held in Ramallah and Tulkarm between January 15-17 2018. The events attracted 68 participants in total. Twenty-two responses were received to the request for event feedback. Overall, the feedback has been very positive. Suggestions for future workshops will be taken into account during the planning for the advanced training workshops which will be held in May 2018.

Q1. Please rate the following: (22 responses)

	EXCELLENT	GOOD	FAIR	POOR	(NO LABEL)	TOTAL	WEIGHTED AVERAGE
Event organisation	68.18% 15	31.82% 7	0.00% 0	0.00% 0	0.00% 0	22	1.32
Programme scope and content	65.00% 13	35.00% 7	0.00% 0	0.00% 0	0.00% 0	20	1.35
Speakers and presentations	66.67% 14	33.33% 7	0.00% 0	0.00% 0	0.00% 0	21	1.33
Exercises and discussion groups	63.64% 14	36.36% 8	0.00% 0	0.00% 0	0.00% 0	22	1.36

100% of the respondents rated the all aspects of the workshop as either 'good' or 'excellent'.

Q2. Were there any aspects of the workshop that were particularly useful? (18 responses)

- Other University experiences, best practices and standards
- The last discussion where we discussed policies
- The two days workshop were very useful. It was very rich in knowledge and the trainers facilitate all the workshop perfectly. They worked as a team and transfer knowledge and experiences in a very good way.
- The discussion for implementing the procedures required for providing data to the software
- Yes, Exercises are very useful in understanding the idea.

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- Yes, all exercises and presentations
- The discussions and workshop were fascinating and very informative
- All aspects were coherent or correlated and useful. DMP Online was of special interest to me.
- We started real discussion with related stakeholders to formulated the roles and responsibilities of policy
- Invited talks. Working on implementation plan.
- The group discussions were useful
- The workshop was useful in several fields like: The speakers talked about important issues such as data management plan (DMP), security concepts, data backup terms including, time, a procedure and the place (external and internal) . In addition, the presentation about the software and graphical user interface. Finally the discussions were useful.
- I learned very well from all the aspects
- Yes, most aspects were. The BMC.
- Of course as a Developer I have new idea of planning managing and sharing data
- I gained a lot of useful information from the workshop in general but I mostly enjoyed the practical work of using dmponline website.
- Mostly all aspects were helpful
- Yes

Q3. Do you have any suggestions for how future sessions might be improved? (17 responses)
- Future sessions should include stakeholders in IUG to better understand and discuss policies
- I think it is very important to have group discussions from different universities. This will help to share experiences in all fields.
- Integration between universities repositories and data exchange can be useful
- Really I do not have
- Presenting the negative aspects of open access repositories
- Minimize PowerPoint presentation and focus on working in groups
- No. It is excellent as it is.
- Further discussion within each university is needed and all internal related aspect should be finalised before the future session
- Focus on practice
- Less presentations more exercises and practical workshops
- By focusing on software issue, it's better for the speakers to show the practical parts in get and set user permissions, backups, GUI, ...
- No
- To increase the practical part.
- Ok. maybe if you doing more practical exercises than speaking

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- Attracting a larger number of audience to encourage opinions and interactions
- The session was very useful, I think more details (technical details) about the software will be thankful.
- Practice and group work maybe more efficient in handling new information, also sharing experiences with more participants can make us avoid future difficulties

While the workshop planning team aimed to make much of the intermediate workshop group-work based, there appears to be additional room to increase the practical aspects in future workshops. Participants seemed to enjoy the practical session with DMPonline so future workshops could include more of these sorts of group activities around specific tools/platforms. This would likely require future workshops to be run at least in part in labs with PCs.

Q4. Are there any actions you plan to undertake as a result of participating in this workshop? (18 responses)
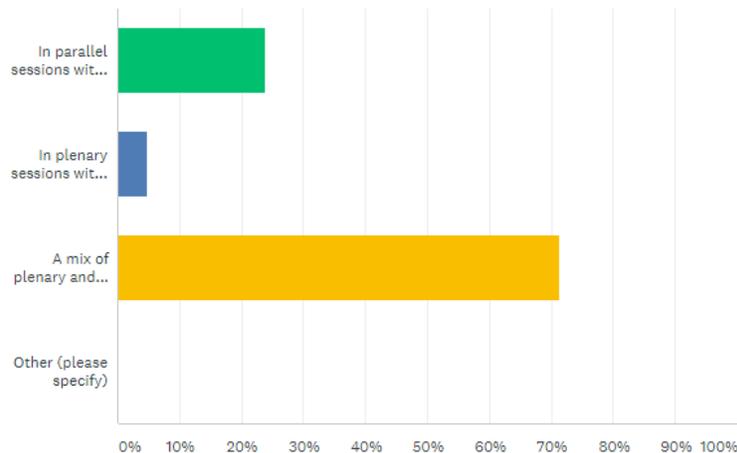
- We recorded many actions, to be taken; But we need to prepare a reasonable action plan
- Yes using the research module.
- Start implementing the infrastructure required for installing and configuring the repository
- Really yes, this will be taken into consideration in all the projects and studies that we will do at our department.
- Yes, starting the OAR policy for PTUK
- Participate in the policies development of our open access institutional repositories
- Participate in the project of my institution concerning building a digital repository. - Use what I learned during this workshop in my work as a librarian
- Yes, further internal meeting and discussion related to MP
- Start planning for the repository implementation
- Participating in drafting the RDM policy in my university and also the working on the repository implementation plan
- Continue with the important issues that were explained in the workshop as software installation, DML and DCL operations on the hosted server. And I'm ready to be in the next training workshops.
- Learning more about DSpace
- Yes. To help in BZU repository.
- I'm waiting the next workshop to decide.
- Learning more about DMPonline and dspace.org and open access repositories in general.
- I would like to read more about DSpace system
- Yes, and to be discussed soon with the team that took part in the workshop

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Many of the participants have concrete actions that they will implement upon their return to their HEI. The participants from the partner HEIs were assigned a post-workshop activity to complete and Institutional Roadmap template which outlines priority activity areas for the remainder of the ROMOR project, stakeholders involved in leading and contributing toward priority activities, and defines timeframes and milestones for assessing progress. The ROMOR team will re-visit progress against these in the interim between the intermediate and advanced training sessions. This activity will be picked up in the Advanced Training workshop.

Q5. How would you prefer to participate in future training workshops? (21 responses)

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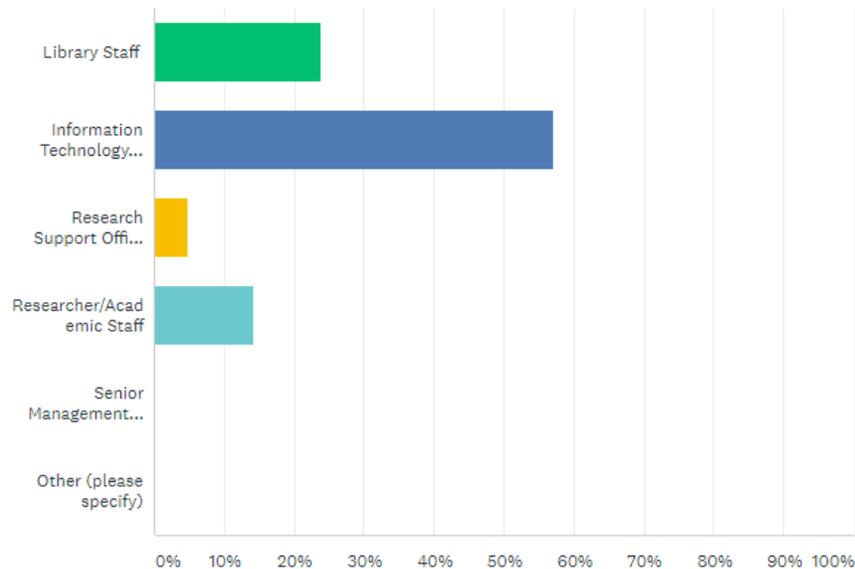
Answered: 21   Skipped: 1

ANSWER CHOICES		RESPONSES	
▼	In parallel sessions with peers from my operational unit (e.g., Library, Research Office, Information Technology).	23.81%	5
▼	In plenary sessions with representatives from across the institution.	4.76%	1
▼	A mix of plenary and parallel sessions.	71.43%	15
▼	Other (please specify) Responses	0.00%	0
TOTAL			21

24% of respondents indicated a preference for parallel sessions for future training workshops. However, a large percent (71.5) indicated that a mix of plenary and parallel sessions would be their preferred approach. Discussions with PS partners will be necessary to determine the best balance for plenary and parallel sessions for the advanced training session in May 2018.

Q6. If you selected parallel or mixed sessions for Question 5, please indicate what operational unit you belong to. (21 responses)

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If you selected parallel or mixed sessions for Question 5, please indicate what operational unit you belong to.

Answered: 21   Skipped: 1

ANSWER CHOICES		RESPONSES	
▾	Library Staff	23.81%	5
▾	Information Technology Staff	57.14%	12
▾	Research Support Office Staff (Grants Team, Finance, Ethics, Legal)	4.76%	1
▾	Researcher/Academic Staff	14.29%	3
▾	Senior Management Staff	0.00%	0
▾	Other (please specify) Responses	0.00%	0
TOTAL			21

The groups represented include Information Technology Staff (57%), Library Staff (24%), Researcher/Academic Staff (14%) and Research Support Office Staff (5%). It will be essential that we attract more of the Research Support Office Staff at future sessions and/or work with the PS partners to deliver local training to ensure that the emerging repository services and support are viable.

Q7. Please list any particular topics/issues you would like to have covered in the advanced training workshops. (14 responses)

- Some practical example for Palestine case

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- Repository catalogue, feedback on developed policies, repository registration, and integration with search engines.
- Evaluation of the implemented IR in my university and also the evaluation of the implemented workflow, the roles and the responsibilities of the different stakeholders
- Show examples or samples for all steps of the project cycle and show them on live server (online)
- Visiting other libraries to learn from their experiences
- How to build a full repository.
- Installing, customizing, configuring polices and supporting
- Integrating Open Access and Research Data Management into research workflows. Using DSpace or other similar open source software .
- Technical presentations about the system
- Sharing experiences with other specialists of the same field of specialty (Library-Metadata) would be great

Q8. Thanks for taking the time to complete this questionnaire! Please feel free to add any other comments here. (15 responses)

- Thank you
- Thanks to all partners for their valuable efforts in making ROMOR a success story
- Thank You
- It is my pleasure to thank the training team for their valuable effort.
- Thanks for all
- None
- We would like to thank you very much for your great efforts... it was a fruitful and useful workshop.
- Thanks to all members of the project team. Specially, thanks to all speakers in the workshop that held in (15-17) -1-2018 for their comments.
- Looking forward to be part of the training mobility
- No comments. Thanks a lot !!!!!!!!!!
- It's a First time I participate in such workshop. So I hope to understand a technical side in. Many thanks
- Looking forward to gain practical experience in the future advance training workshops.
- **Thank you for all your efforts, thanks for sharing your knowledge and skills with us, for your contribution in building better future for the coming generation of our people**